OVERVIEW AND SCRUTINY MANAGEMENT BOARD

Date and Time :- Wednesday 15 November 2023 at 10.00 a.m.

Venue:- Rotherham Town Hall, Moorgate Street, Rotherham.

Membership:- Councillors Clark (Chair), Bacon (Vice-Chair), Baker-

Rogers, Ball, Browne, Cooksey, Miro, Pitchley, Tinsley,

Wyatt and Yasseen.

This meeting will be webcast live and will be available to view <u>via the Council's website</u>. The items which will be discussed are described on the agenda below and there are reports attached which give more details.

Rotherham Council advocates openness and transparency as part of its democratic processes. Anyone wishing to record (film or audio) the public parts of the meeting should inform the Chair or Governance Advisor of their intentions prior to the meeting.

AGENDA

1. Apologies for Absence

To receive the apologies of any Member who is unable to attend the meeting.

2. Minutes of the previous meeting held on 13 September 2023 and 11 October 2023. (Pages 5 - 17)

To consider the minutes of the previous meeting of the Overview and Scrutiny Management Board held on 13 September 2023 and 11 October 2023 and to approve them as a true and correct record of the proceedings.

3. Declarations of Interest

To receive declarations of interest from Members in respect of items listed on the agenda.

4. Questions from Members of the Public and the Press

To receive questions relating to items of business on the agenda from members of the public or press who are present at the meeting.

5. Exclusion of the Press and Public

To consider whether the press and public should be excluded from the meeting during consideration of any part of the agenda.

For Discussion/Decision:-

6. Annual Compliments and Complaints Report 2022-23 (Pages 19 - 72)

To consider a report of the Assistant Chief Executive outlining the complaints and compliments that the Council received in the period 1st April 2022-31st March 2023, highlighting key themes and longer-term trends.

Recommendations

Members of Overview and Scrutiny Management Board are asked to:

- 1. Note the Annual Compliments and Complaints Report for 2022/23.
- 2. Provide comments on areas that require further improvement regarding complaints handling and reporting.

Items for Pre-Decision Scrutiny

In accordance with the outcome of the Governance Review in 2016, the following items are submitted for pre-scrutiny ahead of the Cabinet meeting on 20 November 2023. Members of the Overview and Scrutiny Management Board are invited to comment and make recommendations on the proposals contained within the report.

7. Review and Update of the Medium Term Financial Strategy (Pages 73 - 90)

To consider a report from the Strategic Director of Finance and Customer Services which sets out a review and update of the Council's Medium Term Financial Strategy to 2025/26.

Recommendations

- 1. That the MTFS update be noted.
- 2. That Cabinet note the potential requirement to use reserves in order to balance the Council's outturn position for 2023/24.

8. Crisis Support 2024 - 2027 (Pages 91 - 110)

Report of the Assistant Chief Executive outlining proposals to develop a more sustainable crisis support system.

Recommendations

That Cabinet agree:

- 1. The future provision of crisis support and grant allocations of:
 - a. £60k for Crisis Loans.
 - b. £34k for infrastructure and transport to enable the supply of crisis food to foodbanks (Community Food Members).
 - c. £10k for supporting co-ordination of the Food in Crisis Partnership, collection and dissemination of data and provision of a referrals process.

- 2. That bids be invited from organisations to work in partnership with the Council, to finalise the implementation details and deliver the provision outlined at recommendation 1.
- 3. To delegate authority to the Assistant Chief Executive in consultation with the Cabinet Member for Social Inclusion to enter into a service level agreement with partner organisations to provide crisis support for the years 2024/25 to 2026/27.

For Information/Monitoring:-

9. Work Programme (Pages 111 - 112)

To consider the Board's Work Programme.

10. Work in Progress - Select Commissions

To receive updates from the Chairs of the Select Commission on work undertaken and planned for the future.

11. Forward Plan of Key Decisions - 1 November 2023 - 31 January 2024 (Pages 113 - 123)

To review and identify items for pre-decision scrutiny from the Forward Plan of Key Decisions covering the period from 1 November 2023 to 31 January 2024.

12. Call-in Issues

To consider any issues referred for call-in from recent Cabinet meetings.

13. Urgent Business

To determine any item which the Chair is of the opinion should be considered as a matter of urgency.

14. Date and time of next meeting

The next meeting of the Overview and Scrutiny Management Board will be held on Wednesday 13 December 2023 at 10.00am at Rotherham Town Hall.

SHARON KEMP, Chief Executive.

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